



LEADERSHIP DEVELOPMENT PROGRAMME

NQF 4
UNIT STD – 242824



OUTLINE & OBJECTIVES

This Unit Standard will be useful to learners, working in all sectors of the economy, community organisations or Non-Governmental Organisations (NGOs). It will enable learners to gain insight into the role of leadership within a work context, and thus providing them with the skills and knowledge to add value to their job. This Unit Standard is intended for junior managers of organisations. The qualifying learner is capable of:

- Explaining the concept of leadership.
- Differentiating between the concepts of leadership and management.
- Applying leadership techniques to individuals and teams within the work context.
- Evaluating the impact of leadership techniques applied.

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COURSE METHODOLOGY

This course is conducted with maximum use of practical application of the skills acquired. After facilitator led training has taken place via the course material, group work and scenario driven exchanges, participants will have opportunity to relate the information back to their work place and to practice their skills through the use of brainstorming, problem solving, case studies, role-plays and copy written training exercises. Within a relaxed and more fun environment participants will learn from each other, gaining knowledge and acquiring and reinforcing skills that will result in overall improved customer service performance.

COURSE OBJECTIVES

As current studies have shown the greatest problem in modern companies is the lack of effective leadership we seek to build core foundational principles that will provide the platform for all leadership skills acquisition. Understanding that leadership is a skill as technical as any other learned behaviour, we seek to get each participant to look to themselves to see what leadership skills they currently have, what their current leadership style is and what their current leadership capacity is before providing the leadership skills and tools needed to build on their current skills set.

EDGE TRAINING CONSULTANCY

Edge Training is an Accredited Training Provider with the Services Seta, Accreditation #1135. Edge is a Level 2 BBBEE Company with over 15 year's Human Development training experience in and around Southern Africa. Edge is able to provide training throughout South Africa with a National Footprint.