



MOTIVATE AND BUILD A TEAM

NQF 4
UNIT STD – 242819



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OUTLINE

This Unit Standard introduces the junior manager to the concept of motivation. This Unit Standard is intended for junior managers of organisations. The qualifying learner is capable of:

- Explaining the importance of motivating a team
- Demonstrating an understanding of self and team members in a workplace
- Applying theories of motivation and group dynamics
- Implementing a plan of action to strengthen a team
- Providing feedback and recognising achievements.

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COURSE METHODOLOGY

This course is conducted with maximum use of practical application of the skills acquired. After facilitator led training has taken place via the course material, group work and scenario driven exchanges, participants will have opportunity to relate the information back to their work place and to practice their skills through the use of brainstorming, problem solving, case studies, role-plays and copy written training exercises. Within a relaxed and more fun environment participants will learn from each other, gaining knowledge and acquiring and reinforcing skills that will result in overall improved customer service performance.

COURSE OBJECTIVES

Teams only function at their full capacities when all of their members are motivated to achieve the team's goals. We teach you how to lead a team into a place where they are motivated and feel full of purpose. We show you the impact that your personality and leadership style can have on your team's motivation and how to use this for the benefit of the team. A motivated team is easy to lead. We give you what you need to get them there.

EDGE TRAINING CONSULTANCY

Edge Training is an Accredited Training Provider with the Services Seta, Accreditation #1135. Edge is a Level 2 BBBEE Company with over 15 year's Human Development training experience in and around Southern Africa. Edge is able to provide training throughout South Africa with a National Footprint.