



SELF LEADERSHIP

NQF 4
UNIT STD - 242821



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OUTLINE

This unit standard explores the role of the team leader in ensuring that the team meets organisational or required standards. The unit standard is specifically intended for junior managers of organisations.

The qualifying learner is capable of:

- Explaining the role of a team leader
- Explaining the purpose of a team
- Contracting with a team to obtain commitment
- Monitoring the achievement of team objectives

EDGE TRAINING CONSULTANCY (PTY) LTD



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Fully Accredited Training Provider

BEE Level 2

SSETA Accreditation #1135

VAT No. 4640189041

Reg No: CK 2017 / 349079 / 07



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COURSE METHODOLOGY

This course is conducted with maximum use of practical application of the skills acquired. After facilitator led training has taken place via the course material, group work and scenario driven exchanges, participants will have opportunity to relate the information back to their work place and to practice their skills through the use of brainstorming, problem solving, case studies, role-plays and copy written training exercises. Within a relaxed and more fun environment participants will learn from each other, gaining knowledge and acquiring and reinforcing skills that will result in overall improved customer service performance.

COURSE OBJECTIVES

In order to lead others, we must first be able to lead ourselves. We help you understand your role as a team leader in order to better understand yourself and those around you. Knowing what is required of you in order to effectively lead others will allow you to lead yourself into a place of leadership success. Self-led individuals make great team leaders.

EDGE TRAINING CONSULTANCY

Edge Training is a Fully Accredited Training Provider with the Services Seta, Accreditation #1135. Edge is a Level 2 BBEE Company with over 17 year's Human Development training experience in and around Southern Africa. Edge is able to provide training throughout South Africa with a National Footprint.

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