



# WHY DID THIS HAPPEN?

A CHANGE  
MANAGEMENT  
WORKSHOP



# WHY DID THIS HAPPEN?

## A CHANGE MANAGEMENT WORKSHOP

### WORKSHOP OUTLINE & OBJECTIVES

- Identifying and recognising the importance of change
- Benchmarking areas against Best Practise standards to identify any need for change
- Determining the desired future state required
- Identifying barriers to change and finding effective solutions
- Determining the organisations readiness and capacity
- Understanding the importance of Implementing change according to the agreed plan
- Managing and overcoming resistance
- Evaluating and reporting on progress

### WORKSHOP SCHEDULE

- 08:30 Registration & Coffee
- 09:00 Workshop Commences
- 10:30 Morning Refreshments
- 13:00 Lunch
- 15:00 Afternoon Refreshments
- 16:00 Workshop Ends

### COURSE METHODOLOGY

This workshop is conducted with maximum use of practical application of the skills acquired. Participants will, both by themselves and in groups, work with role plays, problem solving, case studies and unique training exercises to ensure they acquire, reinforce and retain newly acquired skills, attitudes and characteristics.

### EDGE TRAINING CONSULTANCY

Edge Training is a Fully Accredited Training Provider with the Services Seta, Accreditation #1135. Edge is a Level 2 BBBEE Company with over 17 year's Human Development training experience in and around Southern Africa. Edge is able to provide training throughout South Africa with a National Footprint of Agencies.

#### EDGE TRAINING CONSULTANCY (PTY) LTD



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