



With over 22 years of training experience, Edge Training has a Level 1 BBBEE Scorecard, a National Footprint and Full Accreditation with various SETAs. We are fully prepared for the impending QCTO regulations, ensuring that South Africa's skills development remains a top priority. Our commitment to excellence and adherence to QCTO standards will ensure that our courses meet the highest quality standards and contribute to the overall advancement of skills in South Africa.





TABLE OF CONTENTS

| QUALIFICATION INFORMATION | 03 |
|----------------------------|----|
| EDGE TRAINING WILL PROVIDE | 06 |
| QUALIFICATION STRUCTURE | 07 |

QUALIFICATION INFORMATION

OCCUPATIONAL QUALIFICATION FREIGHT HANDLER

Level 3 SAQA ID – 96396 122 Credits

Entry Requirements:

 Learners are required to have an NQF Level 2 qualification in order to be considered for admission

Occupational Purpose:

A freight handler receives, allocates, stores, picks, reconciles and dispatches freight through a storage facility

Occupational Tasks:

- Receive freight (NQF Level 3)
- Allocate freight for storage and stock control (NQF Level 3)
- Pick Freight (NQF Level 3)
- Reconcile and dispatch freight (NQF Level 3)

Purpose of the Knowledge Modules:

The knowledge acquired will enable learners to demonstrate an understanding of

- The theoretical aspects required for the receipt, allocation, storage, picking, reconciliation and dispatching of freight in such a way that it meets the criteria of legislative and regulative aspects, the needs of the specific industrial sector and that of customers
- The health, safety, quality and legislative theory required for the practise of the freight handler activities
- The importance of environmental sustainability and energy efficiency factors impacting on undertaking business operations and processes in an environmentally sustainable and responsible manner. The learner will also be exposed to the concept and practices with regard to ethics in order for them to be able to interpret ethical and non-ethical behaviour and practices
- The various techniques of communicating within the industry

QUALIFICATION INFORMATION

Purpose of the Practical Modules:

The focus of the learning in the practical modules is on providing the learner an opportunity:

- Unload, check, receive and record freight as per regulatory and legislative requirements
- Code and allocate freight within a defined storage area
- Pick freight
- Reconcile freight bills with carriers
- · Pack and dispatch freight as per customer need

Purpose of the Workplace Modules:

The focus of the learning in the practical modules is on providing the learner an opportunity:

- Identify, understand and make a justifiable decision about the preparation, selection, handling
 and safe working practices required for the receiving of freight from a mode of transport
- Experience and develop the knowledge and skill relating to the organisational procedures for allocating freight received into the storage facility taking the freight characteristics, customer requirements, legislative requirements and organisational procedures into consideration, as well as being exposed to and having to take active part in the stock control philosophies and standard operating procedures of the organisation
- Be exposed to the organisational picking methodologies and protocols so as to gain experience and knowledge and become effective and efficient in picking freight
- Practice the reconciliation of freight so as to meet the requirements of the customer's order and to adhere to quality control principles of the organisation and legislative requirements
- · Dispatch freight as per customer, legislative and organisational requirements

EDGE TRAINING WILL PROVIDE

- Full project management of learnership
- Registration of the learnership with the relevant SETA
- Enrolment of the learner with QCTO for the qualification
- Facilitation by a Subject Matter Expert
- Venue suitable for the number of delegates
- Course material
- Monthly progress reports via the Edge Client Portal
- Booking of final exam (EISA) with the relevant SETA
- Certificates of Attendance

QUALIFICATION STRUCTURE

Freight Handler | Total Credits: 122

| | Knowledge Modules | Level | Credits |
|------|---|-------|---------|
| KM01 | Freight Handler Theory | 3 | 33 |
| KM02 | Health, Safety, Quality and Legislation | 3 | 1 |
| KM03 | Environment, Energy Effeciency and Ethics | 3 | 1 |
| KM04 | Communication Theory | 3 | 1 |

| | Practical Modules | Level | Credits |
|------|--------------------------------|-------|---------|
| PM01 | Receiving of Freight | 3 | 5 |
| PM02 | Allocating Freight for Storage | 4 | 5 |
| PM03 | Picking of Freight | 3 | 5 |
| PM04 | Reconciling of Freight | 3 | 5 |
| PM05 | Dispatching of Freight | 3 | 6 |

| | Workplace Modules | Level | Credits |
|------|---|-------|---------|
| WM01 | Processes and procedures to receive freight and observe operational requirements relating to freight handling: stevedoring or warehousing or bulk cargo or courier or airfreight operations | 3 | 12 |
| WM02 | The organisational freight allocation processes, systems and procedures | 4 | 12 |
| WM03 | The practices of picking of freight accurately as per customer requirements | 3 | 12 |
| WM04 | Processes and procedures to reconcile freight correctly as per customer order requirements | 3 | 12 |
| WM05 | The dispatching of freight practices as per customer, legislative and organisational requirements | 3 | 12 |









