



Problem Solving

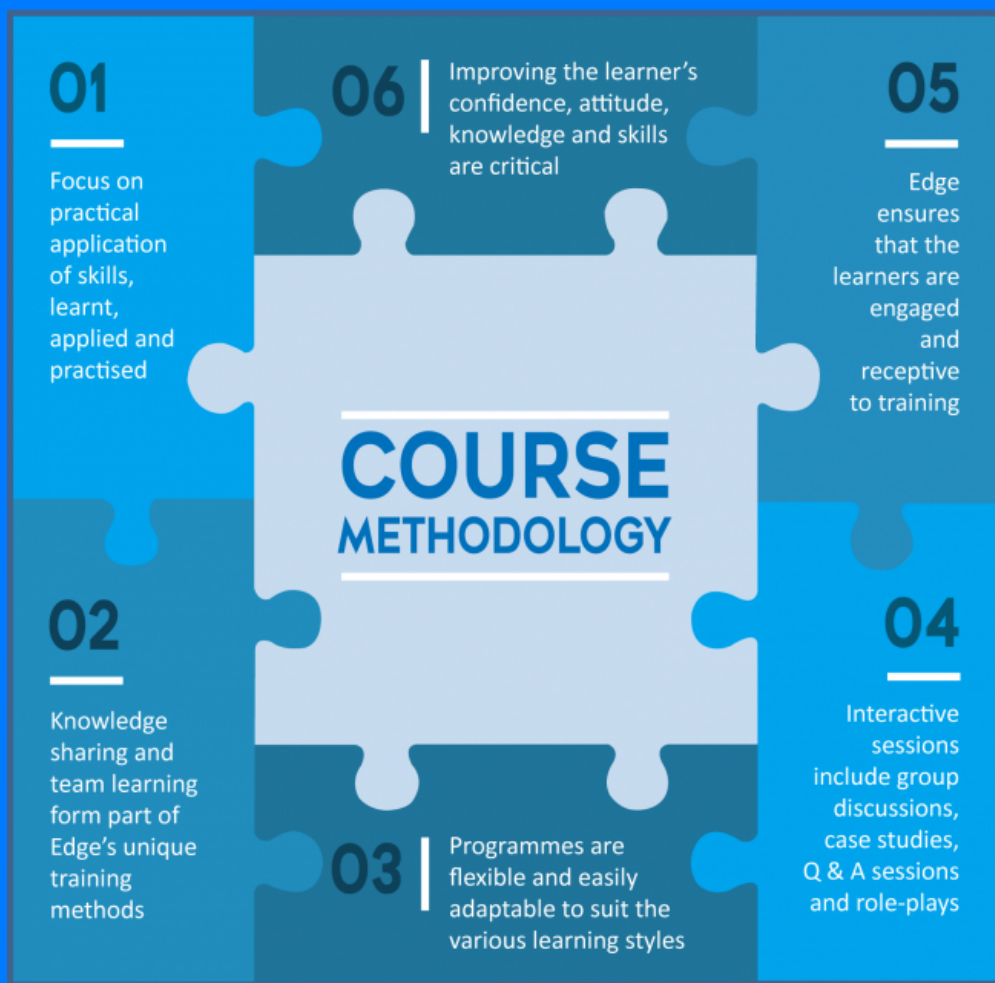
NQF Level 4 Unit STD - 242817 Accredited Short Course

Workshop Outline

- Define problem solving
- Solve problems as a team
- Apply the 4 steps to problem solving
- Identify problem solving tools
- Communication
- Brainstorming
- Understand the root cause analysis
- Formulate a cause and effect analysis
- Formulate a paired comparison analysis
- Understand the pareto analysis
- Formulate a risk analysis
- Prepare flow charts

Objective

By the end of this course you will have a better understanding of how to solve problems in teams and in your own life. Role playing the various tools and basic steps to finding solutions to problems in generic business situations, will enable you to better apply these skills to work and real-life situations.



About Edge Training

With an extensive track record spanning over 22 years in training, Edge Training boasts a Level 1 BBBEE Scorecard, a nationwide presence, and full accreditation with multiple SETAs. In collaboration with our BEE partners, we are wholeheartedly committed to addressing Skills Development Challenges within the BEE framework in a substantial manner. Whether you're in need of an Accredited Short Course, a comprehensive Soft Skills Workshop, or a Learnership programme, our team of highly skilled and dedicated professionals stands ready to provide tailored solutions. We handle all aspects of sourcing learners and managing the necessary requirements for disabled and unemployed Learnerships. Furthermore, the majority of our Learnerships and Workshops are conveniently available as online courses, making your learning accessible and flexible.

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