



Learnership

Hygiene and Cleaning

Level 1

SAQA ID – 57937

120 Credits

Table of Contents

Qualification Information	03
Qualification Outcome	04
Responsibilities	05
Qualification Structure and Outcome	06
Notional Hours Matrix	09

Qualification Information

National Certificate: Hygiene and Cleaning

Level 1

SAQA ID – 57937

120 Credits

Entry Requirements:

As this is an NQF Level 1 qualification, and therefore the starting point of a career and of training and development in the cleaning industry, no formal learning is assumed to be in place. It is preferable however that a learner accessing this qualification has attained competence in:

- Communication ABET Level 2 or the equivalent.
- Mathematical Literacy at ABET Level 2 or the equivalent.

Objective:

The primary purpose of this qualification is to develop the foundational, practical and reflexive competencies required for a career in the Hygiene & Cleaning Services Industry. A main focus of this qualification, is the development of a culture of quality service and professionalism in a cleaning services environment. This qualification intends to produce cleaners who can find gainful employment in the cleaning industry.

The range of learners that will benefit from this qualification will include : cleaners, team leaders, supervisors, temporary or relief cleaners and emerging entrepreneurs who currently, or who aspire, to operate in the cleaning industry at large. Also, It is recognised that Cleaning is a 'feeder' industry from which learners can move into other related sectors.

This qualification is designed as the first qualification in the learning pathway in the cleaning sector and is suited to the following occupations:

- Cleaner
- Laundry assistant
- Car wash attendant
- Garden services
- Relief cleaner
- Room attendants
- Ward hostess
- Domestic worker
- Sculler

The second qualification in the sector will expand on this knowledge and is suited for the following occupations: Specialist cleaners in the cleaning industry (notably Textile, Laundry, Industrial and Health Care Cleaning), Team Leaders, and Care givers.

Qualification Outcome

This qualification aims to:

- Allow employees within the industry to identify and pursue a career within the Hygiene and Cleaning Industry
- Provide a vehicle to enhance the dignity of workers in this industry and develop their sense of pride and job satisfaction
- Develop a better understanding of the industry amongst employees.
- Enhance a code of ethics that includes viable and sustainable environmental management practices.
- Provide consistent quality and safety standards.
- Educate learners, clients and society at large about hygiene, for the purpose of improving general health by implementing best practice cleaning methods.
- Expose aspirant entrepreneurs to opportunities to enter the formalised cleaning industry thus stimulating the economy.
- Recognise the importance of a healthy lifestyle by accepting own responsibility for life skills and wellness including HIV/AIDS.
- Demonstrate understanding of the application of cleaning principles according to international/world class standards and best practice.
- Clean generalised areas using cleaning principles according to international/world class standards and best practice.
- Clean ablution areas using cleaning principles according to international/world class standards and best practice.
- Clean floors using cleaning principles according to international/world class standards and best practice.
- Demonstrate knowledge of and apply environmental awareness during the cleaning process.

Responsibilities

Edge Training will provide:

- Full project management of learnership
- Monthly progress reports, quarterly reports to the SETA and handling of SETA site visits and the external verification visit at the end of the learnership
- Course material, pens, and workbooks
- Training, using a Qualified Facilitator
- Assessments and moderation
- Uploading of learners on learner registration database and learner achievements
- Certificates of completion and competence
- SETA certificate of competence
- Venue suitable for the number of delegates and required refreshments
- Email access for learners
- Workplace provision

Combined responsibilities of Edge Training and Client:

- Ensure successful completion of the learnerships
- Quarterly project steering committee meeting

Qualification Structure and Outlines

Skills Programme 1:

US Type	NLRD	Unit Standard Title	Level	Credits
Fundamental	119631	Explore and use a variety of strategies to learn	1	5
Fundamental	119640	Read/view and respond to a range of text types	1	6
Fundamental	119636	Write/Sign for a variety of different purposes	1	6
Total Credits:			17	

Skills Programme 2:

US Type	NLRD	Unit Standard Title	Level	Credits
Core	243204	Understand basic cleaning principles	1	15
Core	114936	Participate effectively in a team or group	2	2
Total Credits:			17	

Skills Programme 3:

US Type	NLRD	Unit Standard Title	Level	Credits
Core	243203	Use chemicals in the cleaning services environment	1	8
Fundamental	7447	Working with numbers in various contexts	1	5
Total Credits:			13	

Skills Programme 4:

US Type	NLRD	Unit Standard Title	Level	Credits
Core	243194	Sweep floors	1	4
Core	243198	Wet mop floors	1	4
Elective	243207	Clean windows	1	4
Total Credits:			12	

Qualification Structure and Outlines

Skills Programme 5:

US Type	NLRD	Unit Standard Title	Level	Credits
Core	243201	Vacuum dry surfaces	1	4
Core	243199	Clean above the floor surfaces	1	4
Core	243197	Remove spots and spillages from carpets and upholstery	1	5
Core	243206	Clean toilets and bathrooms	1	6
Total Credits:			19	

Skills Programme 6:

US Type	NLRD	Unit Standard Title	Level	Credits
Core	243193	Practice good health and grooming habits	1	4
Elective	243191	Portray a professional image within a cleaning team	1	4
Elective	115091	Monitor compliance to safety, health and environmental requirements in a workplace	2	2
Elective	9909	Identify and process waste	2	4
Total Credits:			14	

Skills Programme 7:

US Type	NLRD	Unit Standard Title	Level	Credits
Core	243189	Manage personal finances	1	8
Fundamental	7449	Critically analyse how mathematics is used in social, political and economic relations	1	2
Fundamental	7451	Collect, analyse, use and communicate numerical data	1	2
Total Credits:			12	

Qualification Structure and Outlines

Skills Programme 8:

US Type	NLRD	Unit Standard Title	Level	Credits
Fundamental	14084	Demonstrate an understanding of and use the numbering system	1	1
Fundamental	7463	Describe and represent objects and the environment in terms of shape, space, time and motion	1	2
Fundamental	7464	Analyse cultural products and processes as representations of shape, space and time	1	2
Fundamental	7461	Use maps to access and communicate information concerning routes, location and direction	1	1
Total Credits:				6

Skills Programme 9:

US Type	NLRD	Unit Standard Title	Level	Credits
Fundamental	119635	Engage in a range of speaking/signing and listening interactions for a variety of purposes	1	6
Core	243195	Provide good customer service in a cleaning services environment	1	4
Total Credits:				10

Notional Hours Matrix:

The roll out strategy below indicates the relationship between theory, practical, workplace and FSA component:

Skills Programmes	Credits	Notional Hours	Contact Session 30% (Hours)	Experiential Learning 70%(Hours)	TOTAL Notional Hours
1	17	170	51	119	170
2	17	170	51	119	170
3	13	130	39	91	130
4	12	120	36	84	120
5	19	190	57	133	190
6	14	140	42	98	140
7	12	120	36	84	120
8	6	60	18	42	60
9	10	100	30	70	100
TOTALS	120	1200	360	840	1200

Get in Touch

 087 135 5543
  www.edgetraining.co.za
 info@edgetraining.co.za

We are a fully accredited training provider with BEE Level 1 certification and SSETA Accreditation #1135. Our VAT number is 4640189041, and we are registered under the number 2017 / 349079 / 07.